

“Workshop Evaluation” Results from 2009 Conference



Purpose:

The Workshop Evaluation survey was created to provide information on participant’s opinions regarding the workshops held at the 1st ever Children’s Mental Health Awareness Day Conference that took place on May 8, 2009 in support of National Children’s Mental Health Awareness Day.

Workshop Attendance

As indicated in the chart below, there are three workshops where the Response Rate exceeds 100%. Often, when people register for one workshop conference they may find another workshop of more interest and therefore attend the other workshop. This is a common practice for attendees at conferences. The PASS Program with 133% response rate had six additional attendees than were registered. Additionally, not all workshops attendees submitted a survey. Overall, 93% of the attendees completed the workshop survey that participated.

The Yellow Highlight represents **short workshop titles** used in the tables in this report.

Workshop Title	Actual Registered	Survey Response	Response Rate%
A Teens Perspective: How Gangs, Poverty, Trauma, and Violence affect our youth	52	32	62%
Advanced Youth Development: Effective Youth Engagement for Professionals	15	1	7%
Children’s Behavioral Health System Change Roundtable	10	10	100%
Communities of Practice (CoP) Model: Learning from Members	2	3	150%
Family Court: Understand Youth with Mental Health Challenges	35	9	26%
PASS Program: Empowering Youth and Families to Succeed	18	24	133%
Prevention: Substance Abuse & Drug and the Devastating Influence on Youth	15	10	67%
Understanding Multidisciplinary for Youth with EIP & 504 Plans	5	3	60%
Understanding Special Education & Disability Law: Giving Parents Hope	9	13	144%
Total	161	105	93%

Lastly, less than 1% or 16 of those Registered for a workshop **did not** attend the luncheon (workshop only participants). This data excludes “cancellations”—16 people cancelled at the last minutes.

Background Survey Summary:

The participants were first asked background questions and general questions about the workshops and conference as a whole. Approximately half of the participants had attended a Family Voices Network of Erie County (FVN) event previously, and **96.2%** said they would be willing to attend another conference. Most of the participants felt that the fee was appropriate (76%). **The fee for attending a Workshop \$35, and to attend the Luncheon \$20 and both: \$55.**

Forty-five percent of the workshop participants have never attended an FVN Event in the past. FVN has been raising awareness for Children’s Mental Health for 5-years. This is an indication that we have tapped into a market not previously touched by our event planning activities in the past; and we have attracted new interested parties in our community.

This conference was an opportunity to determine whether the community would support such an event. Given that, 93% of the participants would recommend the workshop they attended to others is a key indicator that we may be on the right track of raising the bar for our community and children, youth and families with mental/behavioral challenges.

The Erie County community has exhibited an interest in supporting educational/training activities that supports children, youth and families. The workshops presented identified intervention techniques and provided tools to help families and professionals.

Background Survey			
Question:	Yes	No	Unsure
Have you attended an FVN event before? n = 105	52.4%	45.7%	1.9%
Was the fee appropriate? n = 104	76.0%	6.7%	17.3%
Would you attend another conference? n = 106	96.2%	3.8%	0%
Would you recommend this workshop? n = 106	93.4%	2.8%	3.8%
Did you receive help with the online registration? n=99	35.4%	51.5%	13.1%

Workshop Evaluation Summary:

Participants were asked a number of questions for rating the workshops that they attended based on a number of criteria. The first question asked participants to *rate the presenter*. Most of the participants for all of the workshops rated their presenter ‘Very Good’. For the Roundtable Discussion and Family Court workshops, 30% and 22.2% rated their presenters as ‘Somewhat Good.’ Participants in every workshop overwhelmingly rated their presenters as ‘Very Knowledgeable.’

For the questions regarding *participants’ satisfaction with the workshop and relevance* of the workshop to the topic, most of the participants chose ‘Very Satisfied’ and ‘Very Relevant’, respectively, with small percentages choosing ‘Somewhat Satisfied’ and ‘Somewhat Relevant.’

Participants for all of the workshops seemed to be less happy with the length of the workshops, with larger percentages choosing ‘Somewhat Appropriate.’ Small percentages for the PASS Program (8.3%) and Children’s Behavioral Health Roundtable Discussion (11.1%) workshops chose ‘Somewhat Inappropriate.’ *Each of the workshops was 1.5 hours in length. It is unclear if the audience wanted the workshop to be longer or shorter, the survey did not provide options.*

For the question on *workshop materials*, the majority of participants chose Very Useful, although there were considerable percentages from Teen Perspective (35.5%), Family Court (22.2%), Communities of Practice (33.3%), and Substance Abuse (33.3%) that chose Somewhat Useful, and from the Special Ed (50%) and PASS Program (21.7%) that chose Neutral.

For the question of whether the *workshop met participants’ expectations*, most of the participants chose ‘Very Satisfied’ or ‘Somewhat Satisfied.’

Workshop Evaluation Results:

How would you rate the workshop presenter?					
Workshop Title	Very Good	Somewhat Good	Neutral	Somewhat Bad	Very Bad
Teen Persp. n = 32	93.8%	6.3%	0%	0%	0%
PASS Program n = 24	83.3%	8.3%	4.2%	4.2%	0%
Roundtable n = 10	70.0%	30.0%	0%	0%	0%
Family Court n = 9	77.8%	22.2%	0%	0%	0%
Adv. Youth Dev. n = 1	100%	0%	0%	0%	0%
CoP Model n = 3	100%	0%	0%	0%	0%
Prevention n = 10	90.0%	0%	10%	0%	0%
Special Ed n = 13	61.5%	7.7%	30.8%	0%	0%
Multidisciplinary n = 3	100%	0%	0%	0%	0%

Was the presenter knowledgeable on the subject?

Workshop Title	Very knowledgeable	Somewhat knowledgeable	Neutral	Somewhat unknowledgeable	Very unknowledgeable
Teen Persp. n= 32	96.9%	3.1%	0%	0%	0%
PASS Program n = 24	91.7%	8.3%	0%	0%	0%
Roundtable n = 10	100%	0%	0%	0%	0%
Family Court n = 9	100%	0%	0%	0%	0%
Adv. Youth Dev. n = 1	100%	0%	0%	0%	0%
CoP Model n = 3	100%	0%	0%	0%	0%
Prevention n = 10	100%	0%	0%	0%	0%
Special Ed n = 13	92.3%	7.7%	0%	0%	0%
Multidisciplinary n = 3	100%	0%	0%	0%	0%

How satisfied are you with this workshop content?

Workshop Title	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
Teen Perspective n= 32	87.5%	12.5%	0%	0%	0%
PASS Program n = 24	72.7%	13.6%	4.5%	9.1%	0%
Roundtable n = 10	88.9%	11.1%	0%	0%	0%
Family Court n = 9	77.8%	22.2%	0%	0%	0%
Advanced Youth Development n = 1	100%	0%	0%	0%	0%
CoP Model n = 3	100%	0%	0%	0%	0%
Prevention n = 10	80.0%	10.0%	10.0%	0%	0%
Special Ed n = 13	61.5%	15.4%	15.4%	7.7%	0%
Multidisciplinary n = 3	100%	0%	0%	0%	0%

Was the workshop relevant to the topic?

Workshop Title	Very Relevant	Somewhat Relevant	Neutral	Somewhat Irrelevant	Very Irrelevant
Teen Perspective n= 32	96.8%	3.2%	0%	0%	0%
PASS Program n = 24	78.3%	13.0%	8.7%	0%	0%
Roundtable n = 10	90.0%	10.0%	0%	0%	0%
Family Court n = 9	88.9%	11.1%	0%	0%	0%
Advanced Youth Development n = 1	100%	0%	0%	0%	0%
CoP Model n = 3	100%	0%	0%	0%	0%
Prevention n = 10	90.0%	10.0%	0%	0%	0%
Special Ed n = 13	76.9%	15.4%	0%	7.7%	0%
Multidisciplinary n = 3	100%	0%	0%	0%	0%

Was the *length* of time for the workshop appropriate?

Workshop Title	Very Appropriate	Somewhat Appropriate	Neutral	Somewhat Inappropriate	Very Inappropriate
Teen Perspective n= 32	53.1%	34.4%	9.4%	0%	3.1%
PASS Program n = 24	33.3%	50.0%	8.3%	8.3%	0%
Roundtable n = 10	66.7%	22.2%	0.0%	11.1%	0%
Family Court n = 9	77.8%	11.1%	11.1%	0%	0%
Advanced Youth Development n = 1	100%	0%	0%	0%	0%
CoP Model n = 3	66.7%	33.3%	0%	0%	0%
Prevention n = 10	70.0%	30.0%	10%	0%	0%
Special Ed n = 13	61.5%	30.8%	7.7%	0%	0%
Multidisciplinary n = 3	100%	0%	0%	0%	0%

Did you find the materials at the workshop useful?

Workshop Title	Very Useful	Somewhat Useful	Neutral	Somewhat Useless	Very Useless
Teen Perspective n= 32	48.4%	35.5%	16.1%	0%	0%
PASS Program n = 24	65.2%	13.0%	21.7%	0%	0%
Roundtable n = 10	80%	10%	10%	0%	0%
Family Court n = 9	77.8%	22.2%	0%	0%	0%
Advanced Youth Development n = 1	100%	0%	0%	0%	0%
CoP Model n = 3	66.7%	33.3%	10%	0%	0%
Prevention n = 10	55.6%	33.3%	11.1%	0%	0%
Special Ed n = 13	40%	10%	50%	0%	0%
Multidisciplinary n = 3	100%	0%	0%	0%	0%

Did this workshop meet your expectations?

Workshop Title	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Unsatisfied	Very Unsatisfied
Teen Perspective n= 32	84.4%	15.6%	0%	0%	0%
PASS Program n = 24	58.3%	33.3%	4.2%	0%	4.2%
Roundtable n = 10	70.0%	30.0%	0%	0%	0%
Family Court n = 9	77.8%	11.1%	11.1%	0%	0%
Advanced Youth Development n = 1	100%	0%	0%	0%	0%
CoP Model n = 3	100%	0%	0%	0%	0%
Prevention n = 10	60.0%	40.0%	0%	0%	0%
Special Ed n = 13	53.8%	15.4%	15.4%	7.7%	7.7%
Multidisciplinary n = 3	100%	0%	0%	0%	0%

Registration Satisfaction Survey

In the last section of the Workshop Evaluation Survey, participants were asked to rate their satisfaction with the registration process.

- ♥ Participants were first asked to *rate the registration process* as a whole. 36.3% were ‘Very Satisfied’ with 40.7% answering that they were ‘Neutral.’
- ♥ The second question asked participants to rate the *event planning*. The majority answered either ‘Very Satisfied’ (46.4%) or ‘Somewhat Satisfied’ (34%).
- ♥ The third question asked about *registration support*. The highest percentages fell into ‘Very Satisfied’ (40.9%) and ‘Neutral’ (37.6%).
- ♥ The fourth question asked participants how satisfied they were with the *amount of information they received*. The highest percentage of participants answered ‘Very Satisfied’ (48.5%), with ‘Somewhat Satisfied’ (27.8%) and ‘Neutral’ (20.6%), also receiving notable percentages.
- ♥ The last question, on *workshop descriptions*, had the largest amount of participants, of all of the questions, answering ‘Very Satisfied’ (61.1%).

Registration Satisfaction Survey					
Question:	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied
How satisfied were you with the online registration process?	36.3%	18.7%	40.7%	3.3%	1.1%
How satisfied were you with the event planning?	46.4%	34%	17.5%	2.1%	0%
How satisfied were you with registration support?	40.9%	18.3%	37.6%	2.2%	1.1%
How satisfied were you with the amount of information received during planning?	48.5%	27.8%	20.6%	2.1%	1.0%
How satisfied were you with the workshop descriptions?	61.1%	27.4%	9.5%	1.1%	1.1%

Workshop and Presenters

(Underlined words indicate short workshop titles listed in charts on previous pages)

A Teens Perspective: “How Gangs, Poverty, Trauma, Violence affect our Youth”

Presenter: Office Moses Robinson, School Resource Office-East Division, Rochester Police Department,

PASS Program: Empowering Youth and Families to Succeed

Presenter: Lenora Reid-Rose, Director, Cultural Competency & Diversity Initiatives at Coordinated Care Services, Inc., Rochester, NY and Neville B. Morris, Program Director

Family Court: Understanding Youth with Mental Health Challenges in the Legal System

Presenter: Judge Paul G. Buchanan, Erie County Family Court Judge since 2003 and Marie Sly, Director of Quality Improvement for the System of Care

Advanced Youth Development: Effective Youth Engagement for Professionals

Presenters: Angela Northern 4-H Program Development Specialist and, Nancy Reukauf Family & Consumer Science Educator with Cornell University Cooperative Extension in Erie County

Prevention: Substance Abuse & Drug—the Devastating Influence on Youth:

Presenters: Gerald E. Daigler, M.D. Professor of Clinical Pediatrics at Women & Children’s Hospital, and Jodie Altman, MS, CASAC Clinical Supervisor of Alcohol & Drug Dependence Services at Renaissance Campus

Understanding Special Education & Disability Law: Giving Parents Hope:

Presenter: Jeffrey Marcus, Esq. Law Practice of H. Jeffrey Marcus, P.C.

Understanding Multidisciplinary for Youth with IEP & 504 Plans

Presenter: Susan Barlow, Executive Director, Parent Network of WNY, Inc.

Children’s Behavioral Health System Change Roundtable

Presenters: Christine Hoff, Parent and President Parent Child Connection, Hamburg, and Max Donatelli, MS, Director of Intake & Family Engagement, Baker Victory Services

Communities of Practice (CoP) Model: Learning from Members)

Presenter: Helene Fallon, IDEA Partnership

Children's Mental Health Awareness Day Conference Workshop Evaluation

Please provide your Agency name: _____

Workshop attended:

- | | |
|--|--|
| <input type="radio"/> 1 A Teens Perspective | <input type="radio"/> 6 Communities of Practice (CoP) Model |
| <input type="radio"/> 2 PASS Program: Empowering Youth and Families | <input type="radio"/> 7 Prevention: Substance Abuse and Drugs |
| <input type="radio"/> 3 Children's Behavioral Health System Change Roundtable | <input type="radio"/> 8 Understanding Special Education and Disability Law |
| <input type="radio"/> 4 Family Court: Understand Youth with Mental Health Challenges | <input type="radio"/> 9 Understanding Multidisciplinary for Youth with IEP and 504 Plans |
| <input type="radio"/> 5 Advanced Youth Development | |

Please answer the following questions:

Background:

1. Have you attended a Family Voices Network event before? 1 Yes 2 No 3 Unsure
2. Was the fee to attend this event appropriate? (\$35) 1 Yes 2 No 3 Unsure
3. Would you attend another "Children's Mental Health Awareness Conference" sponsored by Family Voices Network? 1 Yes 2 No 3 Unsure
4. Would you recommend this workshop to others? 1 Yes 2 No 3 Unsure
5. Did you receive help with the "Online Registration"? 1 Yes 2 No 3 Unsure

Workshop:

1. How would you rate the workshop presenter?
 1 Very good 2 Somewhat good 3 Neutral 4 Somewhat bad 5 Very bad
2. Was the presenter knowledgeable on the subject?
 1 Very knowledgeable 2 Somewhat knowledgeable 3 Somewhat un knowledgeable 4 Very un knowledgeable
3. How satisfied are you with this workshop content?
 1 very satisfied 2 Somewhat satisfied 3 Neutral 4 Somewhat dissatisfied 5 Very dissatisfied
4. Was the workshop relevant to the topic?
 1 Very relevant 2 Somewhat relevant 3 Neutral 4 Somewhat irrelevant 5 Very irrelevant
5. Was the length of time for the workshop
 1 Very appropriate 2 Somewhat appropriate 3 Neutral 4 Somewhat inappropriate 5 Very inappropriate
6. Did you find the materials at the workshop useful?
 1 Very useful 2 Somewhat useful 3 Neutral 4 Somewhat unuseful 5 Very unuseful
7. Did this workshop meet your expectations?
 1 very satisfied 2 Somewhat satisfied 3 Neutral 4 Somewhat dissatisfied 5 Very dissatisfied

Satisfaction:

1. How satisfied were you with the "Online Registration" Process?
 1 very satisfied 2 Somewhat satisfied 3 Neutral 4 Somewhat dissatisfied 5 Very dissatisfied
2. How satisfied were you with the event planning process?
 1 very satisfied 2 Somewhat satisfied 3 Neutral 4 Somewhat dissatisfied 5 Very dissatisfied
3. How satisfied were you with the support you received for registration?
 1 very satisfied 2 Somewhat satisfied 3 Neutral 4 Somewhat dissatisfied 5 Very dissatisfied
4. How satisfied were you with the amount of information received during planning this event?
 1 very satisfied 2 Somewhat satisfied 3 Neutral 4 Somewhat dissatisfied 5 Very dissatisfied
5. How satisfied were you with the workshop descriptions provided?
 1 very satisfied 2 Somewhat satisfied 3 Neutral 4 Somewhat dissatisfied 5 Very dissatisfied

What you want us to know (comments/suggestions): _____